NOTICE OF PROPOSED RATE CHANGES

Peoples Natural Gas Company LLC ("Peoples Natural" or the "Company") is filing a request with the Pennsylvania Public Utility Commission ("PUC") to change natural gas cost rates as of October 1, 2021, at Docket No. R-2021-3023965. As part of this request, and in compliance with the settlement provision from last year's proceeding, the Company presented a report analyzing the implications and equity of the Pennsylvania Office of Consumer Advocate (OCA's) proposal to adopt an additional retainage charge on the gas supplies delivered into Peoples Natural's gathering system. This notice describes the Company's rate request, the PUC's role, and what actions you can take.

To find out how the requested rate changes may affect you, contact Peoples Natural at 412-208-6525. You may examine the material filed with the PUC which explains the request and the reasons for it. A copy of this material is kept at Peoples Natural's office at 375 North Shore Drive, Pittsburgh, PA. A copy of the filing is also available on the Company's website at <u>www.peoples-gas.com</u>. The state agency which approves rates for public utilities is the PUC. The PUC will examine the requested changes and can prevent existing rates from changing until it investigates and/or holds hearings on the request. The Company must prove that the requested rates are reasonable. After examining the evidence, the PUC may grant all, some, or none of the request.

The PUC may change the amount of the rate requested by the utility for each customer class. As a result, the rate charged to you may be different than the rate requested by the Company and shown above.

There are three ways to challenge the Company's request to change its rates:

1. You can file a formal complaint. If you want a hearing before a judge, you must file a formal complaint. By filing a formal complaint, you assure yourself the opportunity to take part in hearings about the rate request. All complaints should be filed with the PUC as soon as possible. If no formal complaints are filed, the PUC may grant all, some or none of the request without holding a hearing before a judge.

2. You can send the PUC a letter telling why you object to the requested rate change. Send your letter or request for a formal complaint form to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.

3. You can be a witness at a public input hearing. Public input hearings are held if the PUC opens an investigation of the company's rate increase request and if there is a large number of customers interested in the case. At these hearings, you have the opportunity to present your views in person to the PUC judge hearing the case and the Company representatives. All testimony given "under oath" becomes part of the official rate case record. These hearings are held in the service area of the Company.

For more information, call the PUC at 1-800-692-7380. You may leave your name and address so you can be notified of any public input hearings that may be scheduled in this case.